

# CHUCK e. FOCUS

Week 42 – October 19, 2018

## CHECK OUT THESE NUMBERS!

**SHOUT OUT TO THESE OUTSTANDING RESTAURANTS FOR MAKING THE TOP 10 IN SALES INCREASE LAST WEEK!**

| Restaurant                  | 2017     | 2018     | YOY    |
|-----------------------------|----------|----------|--------|
| 1. Houston FM 1960, TX #032 | \$22,853 | \$46,598 | 103.9% |
| 2. Muskegon, MI #829        | \$5,888  | \$11,378 | 93.2%  |
| 3. Doylestown, PA #762      | \$12,590 | \$20,703 | 64.4%  |
| 4. Quail Springs, OK #892   | \$17,536 | \$26,381 | 50.4%  |
| 5. Diamond Bar, CA #409     | \$13,181 | \$19,075 | 44.7%  |
| 6. Laredo, TX #569          | \$34,100 | \$49,318 | 44.6%  |
| 7. El Paso, TX #852         | \$22,242 | \$31,547 | 41.8%  |
| 8. St. Cloud, MN #799       | \$12,965 | \$17,930 | 38.3%  |
| 9. La Mesa, CA #405         | \$22,158 | \$29,863 | 34.8%  |
| 10. Denton, TX #310         | \$16,449 | \$22,151 | 34.7%  |



## MEET YOUR SUPPORT!



Montana Womble joined the Chuck E. family 8 years ago in the Birthday Hotline Call Center. When opportunity arose, she jumped took a leap of faith to be promoted to Supervisor, and just recently rose again to the challenge when she accepted another promotion to Purchasing Administrator. You can hear Montana's friendly voice when she answers all calls and questions for ordering equipment and parts for all restaurants. She creates purchase orders to make sure you get what you need, as quickly and efficiently as possible. Montana also oversees the BOH PC orders that come through to make sure they make it to the right vendors. When Montana is not living the Chuck E. life, she enjoys nothing more than chilling at home and relaxing with her 8 year old son.



Thank you Montana for all you do in the purchasing department, and for Chuck E. Cheese!

## WHAT can we DO FOR YOU?



## a&b moments...

Hello, I have 4 kids and every birthday party is held at Chuck E. Cheese's, let me explain why; first appearance. The building is always clean and they have amazing employees, friendly and prompt staff. My kids feel safe there and the food is always fresh and hot. We always get the biggest birthday package because it includes all of the party favors. I am always blessed to get a friendly host. This year my host was Destiny. She kept the party on time and all the kids and parents happy. Last but definitely not least, Josselin Padilla is an amazing Manager. She checked on us throughout the whole party to make sure I was completely satisfied. I could not have asked for a better group of people. Thanks so much for such an awesome experience. I can't wait until the next party.

Southeast Region  
Lake Charles, LA #709  
RVP Bill Eich  
DM Brian Pitre  
GM Josselin Padilla  
Cast Member Destiny

Your staff is very professional and kid friendly. We go here at least once every two weeks to let your 4 year old have the time of his life, he loves the little play area and the pizza is one of his favorites. Also, the selection of games is wonderful. Thanks!

Northeast Region  
Leominster, PA #753  
RVP Chris Kelly  
DM Rick Balboni  
Sr. GM Ulrich Oevermann



Had a wonderful time at Chuck E. Cheese's, the West End location in Edmonton. The hostess was especially good and went out of her way to enhance the experience. Thank you for making my time with my son so special. We will be going back there again!

Western Region  
N. Edmonton, AB #835  
RVP Jim Brawley  
DM Frank Cassar  
GM Ahmad Al-Mousa

### anniversaries

#### 20+ YEARS

20 YEARS  
Vincent Ercolano  
Tech Manager ~ 478

#### 15 YEARS

Timothy Duncan ~ 340  
Donald Chebra ~ 452  
Andy Young ~ 721

#### 10 YEARS

Adrienne Era ~ 433

#### 5 YEARS

JaKayla Moore ~ 585  
Delia Zuniga ~ 587  
SoniaLyric Thompson ~ 602  
Corissa Jones ~ 626



# **FAVORITE FUN**

## WEEK 1 WINNERS!

Congratulations to the following restaurants for being the **FIRST** in your region to turn in a **CHUCKTOBER** Above & Beyond moment!

Naperville, IL #097



Canton, OH #740



Lafayette, LA #715



Weslaco, TX #862



Mira Mesa, CA #443



Langley, BC #847



Chuck E. Swag is on its way for EACH Cast Member and Manager in your restaurant!



## merch PRICE INcrease



Since the rollout of AYCP and More Tickets, there's been a spike in the amount of CEC branded items redeemed for tickets vs. bought for cash.

To help continue to build Gift Shop sales and control merchandise costs, certain items will receive a price increase on the CEC-side of the Gift Shop wall.

For further details regarding the merch price increase, please refer to the communication sent out from the merchandise department.

If you have any further questions, please reach out to [merchandise@cecentertainment.com](mailto:merchandise@cecentertainment.com)

# **FAVORITE FUN**

## WEEK 2 CHALLENGE

Chuck E.'s gift shop is an exciting time for all the kids that come and visit Chuck E. We **ALWAYS** need to be sure the displays of all the prizes are looking top notch.

Do you have a **PERFECT** Gift Shop wall? Snap a picture and send it in of what **YOU** think is the perfect looking Gift Shop Wall.

The **FIRST** restaurant in **EACH REGION** to send in an example of a picture perfect wall will receive Chuck E. Swag for everyone in their store!

Time starts

# NOW!





# Chuck E. Cheese

## Grand Re-Openings



Foothill Ranch, CA #371



## RISK management

### Tip of the Week:

With Gift Card season quickly approaching, be sure all cashiers are up to speed and familiar with our Gift Card Purchasing procedures.

- Gift card purchases in store made with a credit or debit card are limited to \$300 per day.
- There is no limit to the quantity of gift cards purchased, only the **TOTAL** value/amount of cards
- There is no limit on Gift Cards purchased using cash
- If a guest would like to make a gift card purchase more than \$300, please direct them to [chuckecheese.com](http://chuckecheese.com) to purchase.

If you have any questions regarding our gift card procedures, please reach out to Gina in Marketing at [gzincone@cecentertainment.com](mailto:gzincone@cecentertainment.com)



Team2 Certification!  
43 Team2's in the House!  
#TeamKerum

Sauce Boss Certified!  
Team Chicago ~  
Troy Watring District #44



# CHUCK E. CHEESE'S

## HOT JOBS

### General Manager



049 ~ Lancaster, CA  
320 ~ Thousand Oaks, CA  
414 ~ Murrieta, CA  
445 ~ Fontana, CA  
710 ~ Aurora, CO  
430 ~ Tampa Carolwood, FL  
436 ~ Clearwater, FL  
600 ~ Alpharetta, GA  
059 ~ Streamwood, IL  
673 ~ Lafayette, IN  
958 ~ Des Moines, IA  
457 ~ Lowell, MA

472 ~ Manchester, NH  
646 ~ New Hartford, NY  
649 ~ Howard Beach, NY  
653 ~ Yonkers, NY  
555 ~ Dayton, OH  
872 ~ Regina, SK  
074 ~ Antioch, TN  
031 ~ Tyler, TX  
343 ~ Spokane North, WA  
622 ~ Silverdale, WA  
628 ~ Charleston, WV  
603 ~ Appleton, WI

### Tech Manager

560 ~ Mobile, AL  
108 ~ Redwood City, CA  
318 ~ Salinas, CA  
355 ~ Valencia, CA  
373 ~ Gilroy, CA  
422 ~ Garden Grove, CA  
444 ~ San Bruno, CA  
711 ~ Superior, CO  
463 ~ Waterbury, CT  
065 ~ Pensacola, FL  
420 ~ Brandon, FL

600 ~ Alpharetta, GA  
605 ~ Savannah, GA  
345 ~ Bloomington, IL  
916 ~ Fairview Hts, IL  
961 ~ Topeka, KS  
412 ~ Catonsville, MD  
771 ~ Salisbury, MD  
334 ~ Ann Arbor, MI  
795 ~ Blaine, MN  
527 ~ Hempstead, NY

649 ~ Howard Beach, NY  
653 ~ Yonkers, NY  
840 ~ Amherst, NY  
637 ~ Greensboro, NC  
893 ~ Norman, OK  
450 ~ Snyder Plaza, PA  
031 ~ Tyler, TX  
928 ~ Midland, TX  
930 ~ Beaumont, TX  
056 ~ Richmond, VA  
624 ~ Lynnwood, WA

Please visit [www.chuckecheese.com/careers](http://www.chuckecheese.com/careers) to review all open Chuck E. Cheese positions



**peter piper pizza.**

## interested in a peter piper opportunity?

General Manager

Miami/Central Plaza, FL #1271

Please visit <http://www.peterpiperpizza.com/search-jobs.html> to review all open Peter Piper Pizza positions